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Jim2[®] Managed Print Services Edition Jim2[®] Business Engine

Fact Sheet

Jim2[®] Business Engine Managed Print Services Edition (MPS) is a version of Jim2[®] designed specifically for the Photocopier industry.

Along with all the advanced features included in the standard version of Jim2[®], Jim2[®] MPS allows a Machine centric view of all activities related to a specific Machine. This includes the original Sale, Page Counts and Billing, Sales related to that Machine (toner etc), and all Service and Maintenance Jobs.

Machines

Jim2[®] MPS can easily handle thousands of Machines that are under either standard (monthly etc) or time and materials contracts.

Viewing Machine 490

Machine# 490 Cust# CALYPSO Status Booked Machine Type Machine Name BEN.H
 Cust Ref PO45433 Ship# SCANDEISEL Priority Normal Req Days 0 Hours 2 Next Bill 04/01/2009
 Item# COPIER.APC4300 Desc. FUJIXEROX APC4300 Serial# 951105 Last Bill 09/01/2008
 Make FUJIXEROX Model APC4300 Altno: Kenny & Chris Scott Billed Monthly
 Comment: THIS IS ONE OF 4 MACHINES FOR THIS SITE. Ship Info Located on the 4th Floor in the General Managers office Contract FSMA
 Date In 10/12/2007 Date Out 12/12/2007

Meter ID	Meter Name	Type	Stock Code	Customer To Invoice	Current Meter Count	Start Meter Read	Rate TF	Rate TP	Free	Last Billed By
1	Black	Black	PAGE.BLACK	CALYPSO	232322		0.0105	0.0116		5Y5
1	FX Black	2nd Party Billing	PAGE.BLACK.FX	FX	232322		0.0100	0.0110		5Y5
1	Sales Black	Black	PAGE.BLACK.SERVIC	CALYPSO	232322		0.0000	0.0000		5Y5
1	Service Black	Service	5/5.FLAT.25X2.316	CALYPSO	1		0.0000	0.0000		5Y5
Meter 1 Totals:										
2	Colour	Colour	PAGE.COLOUR	CALYPSO	232322		0.1200	0.1320		5Y5
2	FX Colour	2nd Party Billing	PAGE.COLOUR.FX	FX	232322		0.0015	0.0016		5Y5
Meter 2 Totals:										
3	Base Charge	Base Charge	BASE.CHARGE	CALYPSO	7		20.0000	22.0000		
4	Min Charge	Min Charge	MIN.CHARGE	CALYPSO	4		100.0000	110.0000		

Meter Setup

Jim2[®] MPS allows a wide range of meter setup and billing options including:

- Unlimited number of counters per Machine (B&W, Colour, A3 etc)
- Linked meters allowing for multiple party billing (customer and manufacturer) and splitting GL profits
- Minimum charge (per billing period)
- Base charge (per billing period)
- Starting meter counts.

Machine and Contract Templates

Jim2[®] MPS includes a Template feature that allows you to set up default configurations with pricing and meters for Machines and/or contracts.

When adding a new Machine you can simply select a template that you wish to base the setup of this Machine on. This greatly simplifies and speeds up the adding of new Machines

Machine List

The Machine List allows you to easily find and generate reports on Machines based on almost any criteria including:

- Machine ID
- Serial Number
- Billing Customer
- Machine Make
- Machine Model
- Contract Type

The Machine List allows you to easily display all Machines that are under contract and where they are in their billing cycle. Green indicates that a page request has been sent, and Red indicates that a Machine requires billing.

Machine List

Machine Code: [] Cust #: [] Status: Booked Last Billed: []
 Item #: [] Make: [] Model: [] Next Billing: []
 Name: [] Contract: [] Type: []

Drag a column header here to group by that column

Machine Code	Status	Cust#	Contract Type	Page Request	Next Bill	Item#	Item Desc
35	Booked	SCANDEISEL		13/01/2008	08/01/2008	COPIER.APC4300	FUJIXEROX APC4300
36	BOOKED	SCANDEISEL		13/01/2008	08/01/2008	COPIER.APC4300	FUJIXEROX APC4300
37	BOOKED	SCANDEISEL		13/01/2008	08/01/2008	COPIER.APC4300	FUJIXEROX APC4300
38	Booked	SCANDEISEL		13/01/2008	12/03/2008	COPIER.APC4300	FUJIXEROX APC4300
41	Booked	SCANDEISEL		13/01/2008	12/03/2008	COPIER.APC4300	FUJIXEROX APC4300
43	Booked	SCANDEISEL		22/01/2008	12/03/2008	COPIER.APC4300	FUJIXEROX APC4300
44	Booked	SCANDEISEL		22/01/2008	12/03/2008	COPIER.APC4300	FUJIXEROX APC4300
46	Booked	SCANDEISEL		22/01/2008	12/03/2008	COPIER.APC4300	FUJIXEROX APC4300
47	Booked	SCANDEISEL		22/01/2008	12/03/2008	COPIER.APC4300	FUJIXEROX APC4300
48	Booked	QLD.RAIL		22/01/2008	12/03/2008	COPIER.APC4300	FUJIXEROX APC4300
490	Booked	CALYPSO	FSMA	04/02/2008	04/01/2009	COPIER.APC4300	FUJIXEROX APC4300

Each Machine is allocated a unique Machine ID. This can be your existing contract number or automatically generated.

Details regarding the Machine includes:

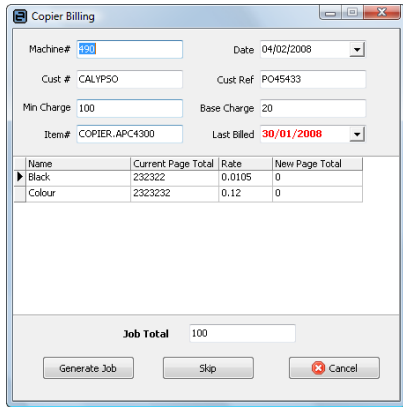
- Customer for billing
- Site/Location details
- Site Contact
- Default Technician
- Service levels (2 hours response etc)
- Contract type
- Page count delivery method (email, fax etc)
- Active Jobs related to this Machine
- Historical Jobs related to this Machine
- Meter setup
- Meter count history
- Related Tasks (To Do, Scheduled onsite, Reviews etc)
- Related Watchouts and Warnings
- Machine related Notes

All sales, service and meter billing Jobs are linked to this unique Machine ID, allowing detailed reporting and analysis.

Page Count Billing

Jim2[®] MPS automates the manual tasks associated with Photocopier Contract Management:

- Automatic fax or email requesting meter reads (one personalised report for each site under contract) listing all their Copiers under contract.
- Automatic calculation of billing per meter reading or minimum charge.
- Automatic calculation of meter charges from page count reading.
- Display 'Average Billed' on page count entry screen – for use when actual page count is not received.
- Manages additional charges.
- Handles multiple counters per Machine.
- Ability to handle 4 decimal places for cents per copy (example: \$0.0155).



Profit reports

Jim2[®] MPS allows detailed profit reporting for any date range including:

- A specific Machine by ID or Serial Number
- All Machines for a specific Customer
- All Machines at a specific site
- A specific Machine make or model
- A specific Contact type

Company Name
PO BOX 135
MORTDALE NSW 2223
Adv 12 345 576 900

Job Profit
As of 13-Apr-2005 (summary)
(Profit report by specific machine serial#)

Stock Code	Description	Qty Sold	Labour Cost	Avg Cost	Total Cost	Avg Selling Price	Total Selling Price	Gross Margin%	Gross Margin\$	% of Total CM	% of Total Sales
Stock											
FFB-0457-040	Separation Pad Mount Canon K1 (UNIT)	1.00	\$1.64	\$1.64	\$0.00	\$0.00	\$0.00	0.00%	-\$1.64	-1.32%	0.00%
FFB-0458-020	Separation Roller (UNIT)	1.00	\$0.53	\$0.53	\$0.00	\$0.00	\$0.00	0.00%	-\$0.53	-0.29%	0.00%
FFB-2452-000	Separation Pad Canon K1 (UNIT)	1.00	\$13.38	\$13.38	\$0.00	\$0.00	\$0.00	0.00%	-\$13.38	-10.81%	0.00%
PAGE_COUNT	Current Page Counter Reading (UNIT)	616,081.00	\$0.00	\$0.00*	\$0.00	\$0.00	\$0.00	0.00%	\$0.00	0.00%	0.00%
PAGE_COUNT	Current Page Counter Reading (UNIT)	617,259.00	\$0.00	\$0.00*	\$0.00	\$0.00	\$0.00	0.00%	\$0.00	0.00%	0.00%
PAGE_COUNT	Current Page Counter Reading (UNIT)	617,771.00	\$0.00	\$0.00*	\$0.00	\$0.00	\$0.00	0.00%	\$0.00	0.00%	0.00%
PAGE_COUNT	Current Page Counter Reading (UNIT)	616,282.00	\$0.00	\$0.00*	\$0.00	\$0.00	\$0.00	0.00%	\$0.00	0.00%	0.00%
PAGES_BILLED_0.0200	pages @ 0.0200 (UNIT)	511.00	\$0.00	\$0.00*	\$0.02	\$9.30	100.00%	100.00%	\$9.30	7.51%	6.40%
PAGES_BILLED_0.0200	pages @ 0.0200 (UNIT)	412.00	\$0.00	\$0.00*	\$0.02	\$7.50	100.00%	100.00%	\$7.50	6.06%	5.16%
PAGES_BILLED_0.0200	pages @ 0.0200 (UNIT)	1,278.00	\$0.00	\$0.00*	\$0.02	\$25.26	100.00%	100.00%	\$25.26	18.79%	16.01%
PAGES_BILLED_0.0200	pages @ 0.0200 (UNIT)	950.00	\$0.00	\$0.00*	\$0.02	\$18.79	100.00%	100.00%	\$18.79	6.72%	7.42%
SURCHARGE_39.95	Charge for when copier is < minimum price (UNIT)	1.00	\$0.00	\$0.00*	\$25.54	\$25.54	100.00%	100.00%	\$25.54	20.63%	17.57%
SURCHARGE_39.95	Charge for when copier is < minimum price (UNIT)	1.00	\$0.00	\$0.00*	\$13.00	\$13.00	100.00%	100.00%	\$13.00	10.57%	9.00%
SURCHARGE_39.95	Charge for when copier is < minimum price (UNIT)	1.00	\$0.00	\$0.00*	\$28.83	\$28.83	100.00%	100.00%	\$28.83	23.29%	19.84%
SURCHARGE_39.95	Charge for when copier is < minimum price (UNIT)	1.00	\$0.00	\$0.00*	\$27.03	\$27.03	100.00%	100.00%	\$27.03	21.84%	18.60%
Stock Total:		2,472,294.00			\$21.55		\$145.32	65.17%	\$123.77	100.00%	100.00%
Actual Labour											
Labour Type	User	Hours	Minutes								
Onsite	CH	1:30	1:50	\$0.00	\$0.00						
Actual Labour Total:		1:30	1:50	\$0.00	\$0.00	\$0.00	\$0.00	0.00%	\$0.00	0.00%	
Total:				\$21.55		\$145.32	\$123.77	65.17%	\$123.77	100.00%	100.00%

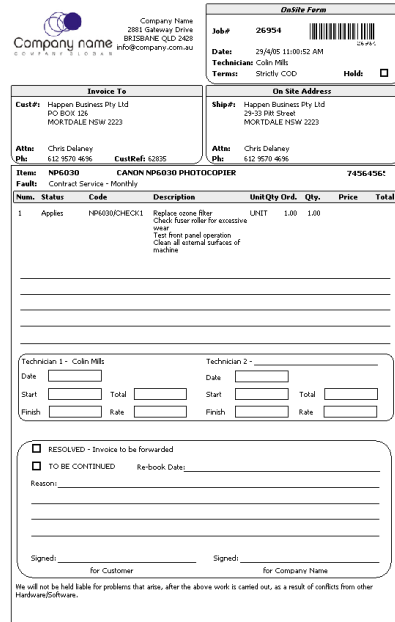
* = Estimated OSSS
Stock OSSS = labour cost calculate for used OSSS based on Last OSSS

Scheduled Contract Callouts and Service Jobs

Jim2[®]'s 'Scheduling' and 'ToDo Tasks' allows scheduling of any type of event (Onsite callout, Contract review etc) for a specific Machine ID.

Features include:

- Complete service history, including parts and labour used on individual Machines.
- Depleting parts, consumables and hours/callouts for the specific contract recorded on the contract Job.
- Automatic checklists for technicians when providing maintenance on Machines.
- Jim2[®] includes 'On-Site' reports personalised with the Job details. Your technical staff can take these (print/fax/email) onsite for sign off by the client at the completion of service.
- Scheduling of Onsite Maintenance.
- Reminders and Recurring Tasks including reviews.



Manufacturer's Warranty Callouts

- Jim2[®] 'Jobs' allow for separate Customer (will be invoiced), From (identifies where a service request came from) and Ship (physical address for the service).
- Incoming Service Requests from the Manufacturer can be logged against individual Job reference numbers and Machine IDs. This information appears on the subsequent invoice to the manufacturer.
- Jim2[®] allows for multiple Jobs on one invoice allowing you to consolidate warranty service Jobs then invoice the manufacturer at week or month end.
- Jobs can be changed to manufacturer's Warranty at any point up until invoicing.
- Specific Manufacturer Billing Codes and applicable charges are easily maintained in (labour) Stock Records.
- Full Serial Number tracking of both the Machine and serialised parts used.

See also: Scheduling Fact Sheet
Service Management Fact Sheet
Stock Control Fact Sheet