Cool Stuff for Konica Minolta
Managed Print Services Edition

Fact Sheet

Jim2 Business Engine Managed Print Services Edition is the go-to industry-specific software helping you streamline your processes with plenty of great features specific to Konica Minolta.

On top of its powerful billing engine, speed up meter reads and billing using the Jim2 MPS Connectors for Konica Minolta. Read on to find out all the cool things Jim2 can do.

New Konica Minolta Stock and Pricing Feeds

The Jim2 eBusiness Connect option works seamlessly with Jim2 to provide you with electronic trading capabilities between you and Konica Minolta.

View, quote and order electronically using Konica Minolta's stock and pricing information from within Jim2 working environment.

Benefit from:
• Accurate up-to-date pricing.
• Eliminate manual entry and associated errors.
• Faster dispatch workflow.

Streamline Konica Minolta Meter Reads

Jim2 Business Engine MPS Connector for Konica Minolta automatically takes the meter read information sent by Konica Minolta machines and incorporates this into the Jim2 database, creating automated billing.

Using this connector, automatically check and transmit meter reads, consumables, service requests, as well as providing usage reporting.

• Meters can be read automatically.
• Billing is streamlined.
• Monitor all your printing devices for consumables and serviceability.
• Scheduled reporting via email includes print volumes for all your devices.

This allows Jim2 to automatically create customer billing based on the meter read information, saving hours each month.

Bringing the data into your business system for billing electronically also has the advantage of eliminating data entry errors. and improved cash flow.

Connect with Konica Minolta Direct

Jim2 Business Engine MPS Connector can import CSV machine meter reads supplied by Konica Minolta directly into Jim2, automatically updating the monthly billing cycle for each machine, as well as producing third party orders for vendor wholesale charges.

The local agent is also able to batch invoice, which saves a huge amount of time and resources, and eliminates data entry errors. Second party billing allows you to **automatically generate your invoices for Konica Minolta**.

Additional Connectors

• FM Audit
• Print Audit
• PrintFleet
• Generic xml/csv connector
• 3manager
• MPS Monitor

Jim2 eBusiness Meter Reads

For Konica Minolta dealers who can't obtain an automated meter read from the device, Jim2 eBusiness Meter Reads is an easy, user-friendly way to obtain their meter reads online.

Customers can enter the meter reads via a simple, customisable web page which feeds into Jim2 automatically – no re-keying needed. This feature is a standard inclusion in Jim2 Business Engine MPS Edition.

Built-in error checking prevents customer data entry mistakes and ensures correct billing. Jim2 then automatically creates your billing jobs, ensuring you are ready to invoice as soon as you have the meter reads.

Mobile Connectivity

Perfect for outbound service technicians, sales staff, management and owners, Jim2 Mobile is the innovative mobile application that seamlessly integrates with Jim2 Business Engine to streamline processes, drive real-time workflow, and connect your team with live information from any location.

Its clean user interface and simple navigation makes activities such as entering meter reads onsite, adding and updating jobs and quotes, checking scheduled appointments, checking stock, responding to emails, and referencing documents out in the field, a breeze.

Jim2 Mobile empowers your staff with anywhere access, which will:

• See your system updated in real time.
• Save time, reduce errors.

Jim2 Mobile connects securely to the main office database via the Happen Cloud, keeping everyone in sync across the system.

Jim2 Managed Print Services Edition Reports
Accurate and Relevant Reports at your Fingertips

Jim2 Business Engine Managed Print Services Edition includes the **Meter Report**, a comprehensive report giving total page counts revenue and costs for each machine in a list, for all meter information collected for that machine.

This may include Scanner meters, Fax meters, Print meters and 'Minimum Charge' and 'Base Charge' information.
Machine Cost Per Copy – Quickly analyse your cost structure based on cost per copy for your entire MIF or for individual machines.

Jim2 Business Engine Managed Print Services Edition's Cost per Copy reports support unlimited meters so you can analyse colour as well as black meters.

Other systems in the market just analyse the CPC for total pages of a machine. Jim2 Business Engine Managed Print Services Edition analyses even scanner meters if you wish. You can even analyse machines under 'Prepaid Page' contracts.

And many more Reports cover all aspects of your Copier Business:

- **Job Profit Report** – Analyse the profitability of all jobs and callouts for a technician, or any other criteria (eg. Serial Number).
- **Machine Response Report** – Analyse service response times to close a call vs contracted response times. Jim2 List functionality allows detailed analysis of your contracts.
- **Stock Profit Report** – Generic report(s) in Jim2, which is very useful to analyse at a product group (or individual stock code) level, the financial information (revenue and profit/margin) for that group. Analyse income and margin for other consumables ordered by a customer not included in contract, eg. for staples etc.
- **Machine List – Page Request Form** – Meter request run from a list, with or without displaying previous meter read.
- **Machine List – Page Request Test** – Meter request Test.
- **Machine List – Machine Profit**– Detailed and profit margin by machine #.
- **Machine and Machine Detailed** – Machine contract details, Detailed report includes jobs and other information related to that machine.
- **Machine – Page Request Form – Meter Read** (for reprint), with or without meter count.
- **Parts Spent** – Reports on parts used and cost for a list of jobs (callouts).

Full Email Capabilities

Jim2 Business Engine also boasts full email functionality which not only sends, but **receives and actions emails** right from within Jim2 Business Engine, speeding your business processes up even further.

All business email correspondence is fully integrated including sales, quoting, purchasing, service, email ticketing and support/help desk, right there in front of you – in one system. Automatically tag emails, assign CardFiles, and create jobs based on rules. For example, service jobs can be automatically created directly from an email received to your Support email address.

Easily monitor unread email lists, view and respond to emails from within your active Sales Quotes, Service Jobs and Purchase Order lists. Receive Konica Minolta service/consumable emails directly, and autocreate a service or consumable job with little or no re-keying.

The benefits of this email integration? Everything is captured in the same place, which speeds up your processes and greatly improves your productivity.

Document Management

Jim2 Business Engine enables you to manage valuable business document resources in one integrated system. See product catalogues, images, signed contracts and technical manuals linked with sales activities and service jobs within the business workflow.
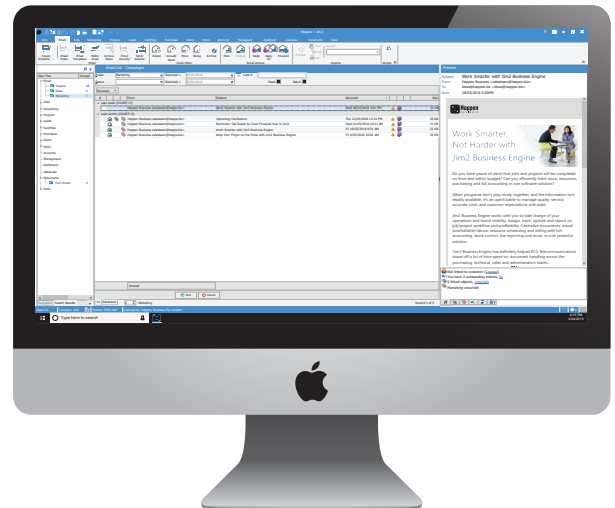
Managing document updates and new collateral in the same secure

solution, Jim2 enables staff to uncover what they need, when they need it with access in the office or out on the road.

Jim2 Mobile also brings security and sign-off to the forefront of design with Customer Signable Reports. Staff are equipped to instantly capture customers' signatures 'on glass', saved immediately within Jim2 with other sales or service information. Staff can find every correspondence, note and final sign-off with the customer in one place.

Refurbishing Machines

Manufacturing capabilities within Jim2 enable dealers to gain visibility, and account for true costs when refurbishing machines. With Jim2 stock control and job management features, track new machines and actual costs when refurbishing copiers, including bill of materials, fusers, associated parts, tests and checks – in the same solution.

Retail Integration

Jim2 Business Engine Retail functionality lets you streamline your retail sales processes so you can concentrate on what really matters for your business – making the sales! Link your tills, barcode and serial number scanner, integrated docket printers, manage retail security, and perform till reconciliations using Jim2.

Handle customer-based functions such as sales, returns, exchanges, laybys, gift cards, customer loyalty programs, quantity discounts, and much more. There's no need for a separate retail sales software or daily 'upload' to your GL – just identify which workstation(s) are to use Jim2 in your retail area.

Further streamline your retail workflow, integrating EFTPOS functionality with the till. With two-way communication between Jim2 and the EFTPOS terminal, create a seamless sales experience while eliminating rekeying mistakes by integrating each step of the sales experience.

See also: Managed Print Services Fact Sheet
MPS Connectors Fact Sheet
eBusiness Meter Reads Fact Sheet
eBusiness Service with Meter Reads Fact Sheet

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