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## Cool Stuff For Canon

Jim2® Business Engine Managed Print Services Edition

Jim2 Business Engine Managed Print Services Edition is helping you streamline your processes with plenty of great features specific to Canon.

Speed up meter reads and billing using the Jim2 MPS Connector for Canon e-Maintenance. Read on to find out all the cool things Jim2 can do.

### Canon e-Maintenance Meter Reads

Canon e-Maintenance allows you to take complete control of all your Canon devices, whilst simultaneously reducing administration burdens, increasing up-time for your printers and copiers, and helping you to optimise the productivity of your Canon equipment.

The Jim2 Business Engine MPS Connector fully integrates with Canon e-Maintenance to save hours of data entry per month, and reduce billing errors.

The major benefit of the Jim2 MPS Connector is automatic, accurate and timely meter reads and billing.

Features of Canon e-Maintenance:

- Remote diagnostics.
- Consumables management, including electronic ordering via Canon Online.
- Performance evaluation of individual machines.
- Data security.
- Canon's remote monitoring and management of machines is designed to:
  - Provide reduced administration and less errors.
  - Give total control over your customers' fleets.
  - Provide increased 'up' time.

### Advantages for Canon Dealers Who Use Jim2 Business Engine MPS Edition

- Canon Meter Reads.
- Separate black meter count.
- Separate total meter count.
- Jim2 will then calculate the colour meter count.
- Debtors/Creditors Contra.
- Sorts out your Canon rebate reconciliation easily.
- Allows you to apply credits against your Canon account quickly and easily.
- Produces mandatory Canon reports quickly.
- Electronic ordering with Canon Online.
- Create and upload Purchase Orders to Canon's online ordering system.

Jim2 Business Engine MPS Connector for Canon e-Maintenance electronically imports the meter read (copy count) information collected by Canon's e-Maintenance software and incorporates this into the Jim2 database. This allows Jim2 to automatically create customer billing based on the meter read information, saving time and money each month, and eliminating data entry errors.

# Fact Sheet

### Bulk Meter Update

Jim2 Business Engine provides you with the tools you need to manage your billing database. Run a list, run the script (obtain from Happen Business) and update all the machines on the list by black and colour meter.

This keeps all your machines profitable, and takes away the laborious task of manually updating machines for annual CPC increases.

The screenshot shows a web-based interface titled "Machine List - Bulk Updater". It contains several sections for configuring bulk updates. The "Set Page Request By:" section has a dropdown menu and an "Update Page Request" button. The "Set Next Bill To" section has a dropdown menu and a date field. The "Add To Default Stock" section includes a "Stock Code" field, a "Price (inc)" field, and checkboxes for "Calc Price" and "Use Price". There are also checkboxes for "Add To Workshop", "Add To Onite Service", "Add To Billing (MS)", "Add To Billing (Non MS)", and "Add To Consumable (Non MS)". The "Meter Price Rise" section has fields for "Meter Type", "Calc Increase From Stock", "%Increase" (set to 0), "Round to Dec Pl" (set to 4), and "Apply To Stock Codes". At the bottom, there are checkboxes for "Maintain number of pages on LINKED Min Charges" and "Decrease Linked 2nd Party Meters by Increase \$" (set to 100), along with an "Apply To" field.

### Vendor Rebate and Finance Invoicing

Tied to the Canon e-Maintenance meter feeds, Jim2 allows multiple billing methods in the meter setup of the machine, enabling multiple billing jobs and invoices to be created and sent to the desired locations.

For example, you can produce both a customer invoice *and* a Canon Rebate invoice, or finance company invoice using just one customer meter set up.

Jim2 Business Engine can process your Canon Rebates with ease, which will:

- Reduce manual reconciliation.
- Save time, reduce errors.

A consolidated invoice for Canon Rebates or finance company can be created at the end of each month for all the machines you manage for Canon directly, streamlining your billing processes.

### Jim2 eBusiness Meter Reads

For Canon dealers who can't obtain an automated meter read from the device, Jim2 eBusiness Meter Reads is an easy, user-friendly way for them to submit their meter reads.

You can enter the meter reads via a simple customisable web page which feeds into Jim2 automatically – no re-keying needed.

This feature is a standard inclusion in Jim2 Business Engine MPS Edition.

Built-in error checking prevents customer data entry mistakes, and ensures correct billing. Jim2 then automatically creates your billing

jobs – ensuring you are ready to invoice as soon as you have the meter reads.

## Jim2 Managed Print Services Edition Reports

### Accurate and Relevant Reports at your Fingertips

The Jim2 Business Engine Managed Print Services Edition includes the **Meter Report**, a comprehensive report giving total page counts revenue and costs for each machine in a list, for all meter information collected for that machine. This may include Scanner meters, Fax meters, Print meters, and 'Minimum Charge' and 'Base Charge' information.

### Machine Cost Per Copy – Quickly analyse your cost structure based on cost per copy for your entire MIF or for individual machines

Jim2 Business Engine Managed Print Services Edition's Cost per Copy reports support unlimited meters, so you can analyse colour as well as black meters. Other systems in the market just analyse the CPC for total pages of a machine – Jim2 analyses even scanner meters if you wish. You can even analyse machines under 'Prepaid Page' contracts.

And many more reports cover all aspects of your copier business:

- **Job Profit Report** – Analyse the profitability of all jobs and callouts for a technician, or any other criteria (eg. Serial Number).
- **Machine Response Report** – Analyse service response times to close a call vs contracted response times. Jim2 List functionality allows detailed analysis of your contracts.
- **Stock Profit Report** – Generic report(s) in Jim2 – very useful to analyse at a product group (or individual stock code) level, the financial information (revenue and profit/margin) for that Group. Analyse income and margin for other consumables ordered by a customer not included in contract, eg. for staples etc.
- **Machine List – Page Request Form** – Meter request run from a list, with or without displaying previous meter read.
- **Machine List – Page Request Test** – Meter request Test.
- **Machine List – Machine Profit** – Detailed and profit margin by machine #.
- **Machine and Machine Detailed** – Machine contract details, detailed report includes jobs and other information related to that machine.
- **Machine – Page Request Form – Meter Read** (for reprint), with or without meter count.
- **Parts Spent** – Reports on parts used and cost for a list of jobs (callouts).

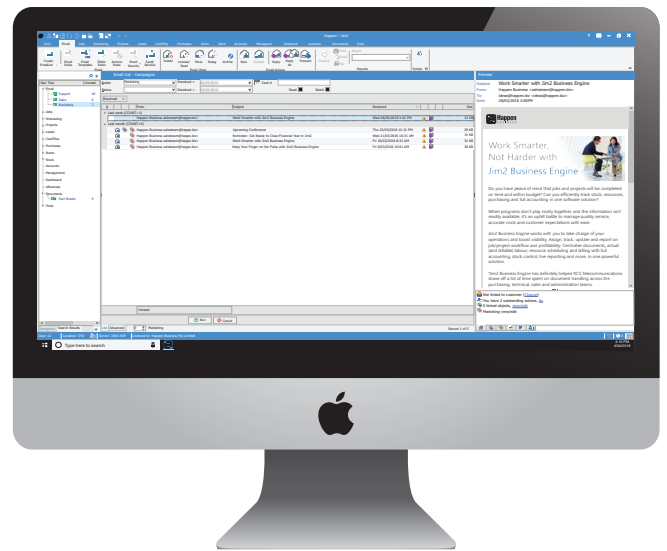
## Full Email Capabilities

Jim2 Business Engine also boasts full email functionality which not only sends, but **receives and actions emails** right from within Jim2 Business Engine, speeding your business processes up even further.

All business email correspondence is fully integrated including sales, quoting, purchasing, service, email ticketing and support/help desk, right there in front of you – in one system. Automatically tag emails, assign CardFiles, and create jobs based on rules. For example, service jobs can be automatically created directly from an email received to your Support email address.

Easily monitor unread email lists, view and respond to emails from within your active Sales Quotes, Service Jobs, and Purchase Order lists. Receive Canon service/consumable emails directly, and autocreate a service or consumable job with little or no re-keying.

The benefits of this email integration? Everything is captured in the same place, which speeds up your processes and greatly improves your productivity.



## Refurbishing Machines

Manufacturing capabilities within Jim2 enable dealers to gain visibility, and account for true costs when refurbishing machines. With Jim2 stock control and job management features, track new machines and actual costs when refurbishing copiers, including bill of materials, fusers, associated parts, tests and checks – in the same solution.

## Mobile Connectivity

Perfect for outbound service technicians, sales staff, management and owners, Jim2 Mobile is the innovative mobile application that seamlessly integrates with Jim2 Business Engine to streamline processes, drive real-time workflow, and connect your team with live information from any location.

Its clean user interface and simple navigation makes activities such as entering meter reads onsite, adding and updating jobs and quotes, checking scheduled appointments, checking stock, responding to emails, and referencing documents out in the field a breeze. Jim2 Mobile empowers your staff with anywhere access which will see your system updated in real time.

Jim2 Mobile is available to customers using the on premises and cloud platforms.

## Document Management

Jim2 Business Engine enables you to manage valuable business document resources in one integrated system. See product catalogues, images, signed contracts and technical manuals linked with sales activities and service jobs within the business workflow. Managing document updates and new collateral in the same secure solution, Jim2 enables staff to uncover what they need, when they need it, with access in the office or out on the road.

Jim2 Mobile also brings security and sign-off to the forefront of design with Customer Signable Reports. Staff are equipped to instantly capture customers' signatures 'on glass', saved immediately within Jim2 with other sales or service information. Staff can find every correspondence, note and final sign-off with the customer in one place.

See also: Managed Print Services Fact Sheet  
MPS Connectors Fact Sheet  
eBusiness Meter Reads Fact Sheet  
eBusiness Service with Meter Reads Fact Sheet



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All our products are designed and developed in Australia. Visit [www.happen.biz](http://www.happen.biz) for further information on Jim2® Business Engine or contact Happen Business directly on +61 2 9570 4696.

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