

## Software for Life

"Jim2 is the most comprehensive job management package we have seen. Not only are the functions outstanding, but the support team are excellent, and actually work towards creating meaningful and positive improvements to the software based upon customer feedback. Many companies promise to do this, but never deliver."

> MICHELLE CORNICK GENERAL MANAGER REDFOX CORPORATION PTY LTD



Designed, Developed & Supported in Australia, Jim2® Business Engine is a complete business solution to manage every aspect of your workflow cycle and solves the growing pains of small to midsize enterprises.

# Happen Business Jim2<sup>®</sup> Business Engine

- Jim2 is proven Business Process Management and Accounting software used by hundreds of mid-sized businesses
- Jim2 is Australian designed, developed and supported the people who make the sofware are the same people who support the software
- Jim2 manages your entire operation in one business system
- Benefit from in-product help, free email support, telephone support, remote/onsite staff training, and workflow improvement services

## Who is Happen Business?

Before Jim2 Business Engine, accounting software merely produced financial results. Happen Business developed Jim2 Business Engine as a tool that starts with establishing business processes, manages workflow and resources, and completes the process with financial results and profit reporting.

Happen Business is an Australian managed and operated business established in 2001 to fill a growing need in the market for a comprehensive accounting and business workflow software solution.

Happen Business was formed to develop, sell and implement the process driven ERP (Enterprise Resource Planning) and accounting system knowns as Jim2 Business Engine.

The company has rapidly established a strong following for its Jim2 Business Engine software and now has an extensive customer base in diverse industries such as IT, managed print services, importing, distribution, sales and service, specialised retailing, and manufacturing.

With the majority of Jim2 users scattered across Australia, a growing number are close neighbours in New Zealand, Papua New Guinea, and most recently South Africa.

## What is Jim2?

Jim2 Business Engine is a powerful multi-user ERP (Enterprise Resource Planning) and accounting solution, built for businesses that retail, manufacture, distribute, import, service, or any combination of these.

Jim2 manages every aspect of your business workflow cycle from stock control, sales, servicing and customer contact to quoting, invoicing, financials and reporting.

Rather than just focusing on accounts and numbers, Jim2 is a tool for your business to better manage and control business operations.

As a business owner/manager, this means less time micro-managing, as the tasks being performed and completed by staff are visible from the software.

## What Platforms are Available?

Where you want to store your data and how you want your staff to access it are key decisions to determine which platform suits your business best. At Happen, we're proud to offer our customers choice.

Jim2 Business Engine is available to run in-house on your server as a self-managed option, or it's accessible from any location from our



#### **Full Accounting**

Live general ledger, debtors/creditors, BAS, full audit trail, analyse Profit & Loss and Balance Sheet, issue invoices and statements.



## Workflow

Productivity reporting. live management information, actual vs billable labour tracking, process start/stop triggers.



### **Sales Pipeline**

Gain a snapshot of lead volumes. See progress to new milestones, schedule sales calls/appointments, capture total value of sale.



#### Service Management

Track jobs, resources, parts and status of all service jobs. Account for actual labour to ensure your costs are covered.



#### **Documents**

Drawings, requirements, brochures, photos and more stored against, jobs, quotes, or any item at all!



#### **Full Email Capabilities**

Send, receive and action emails directly from within Jim2 itself, giving you complete visibility.



#### CRM

Customer Relationship Management with full 360° view of all customer activity including sales, quotes, notes and tasks.



#### Scheduling

Coordinate, track and manage your staff resources.



#### Retail

Link your cash drawers or tills, barcode, serial number scanning, integrated docket printers, retail security and till reconciliation.



#### **Enterprise Reporting** Well over 200 practical and powerful reports.

eBusiness

Electronic purchase orders, price feeds, stock availability, and virtual warehousing.



## Live FIFO Stock Control

Manufacturing

Full inventory, labour, tests and checks to ensure real costs are oncharged.



#### Kitting and Packaging Combine a range of inventory into a 'bundle'

when quoting and selling.

Boost visibility and capture assemblies and



sub-assemblies in your production process. Multicurrency

Fully integrated foreign currency transactions and reporting.



#### **Advanced Warehouse Management** Gain control of your warehouse, deliver better

customer service and control labour costs

cloud platform. We offer a number of editions that give you the right features to suit your needs:

#### Jim2 Business Engine (On Premises)

- Premium Edition perfect for businesses that buy, sell and manufacture.
- Managed Services Edition ideal for companies that also manage ongoing contracts.
- Managed Print Services Edition leading industry-specific edition that centralises all aspects of managed print and contract management.

#### Jim2.Cloud

- Enterprise Edition feature-rich edition for larger organisations from the cloud.
- Premium Edition the original Jim2 Business Engine edition that's easily scalable for growing businesses.
- Standard Edition ideal for smaller businesses without all the bells and whistles.
- Managed Services Edition cloud software for businesses that also manage ongoing projects.
- Managed Print Services Edition leading option to manage machine contracts from the cloud.

#### Jim2 Mobile

Mobile access for your team. Take your business management software out of the office and onto the road using the innovative mobile application for iOS. Perfect for frontline staff, management and business owners, Jim2 Mobile seamlessly streamlines business processes, drives real time workflow and connects your team with live information from any location. Jim2 Mobile is available to users with a current subscription to Jim2.Cloud or Jim2 Business Engine .

## Which Industries Are Using Jim2<sup>®</sup>

- Managed Print Services
- IT Sales and Service
- Warehousing
- Importing and Wholesaling
- Distribution
- Manufacturing
- Engineering
- **Retail Sales**
- Communications
- Textiles
- Apparel

- Safety
- Marine
- Mining
- Finance and Credit •
- Office Equipment
- **Internet Service Providers**
- Publishing
- Consulting
- Agriculture/Irrigation/Water Management

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